



# We are up and running and hope you are too!

Life is looking different around the world these days and medical offices are making changes for the safety of our patients and office staff. We are implementing new policies to help minimize the spread of COVID-19. We thought it might help to let you know what has changed at our office.

The first notable change is that *our lobby and patient waiting area are closed*. When you arrive, please call us at 985-626-5568. We will let you know when we are ready for you to enter the building.

- If the appointment is for a *teen or adult* we ask that they *enter the building alone*.
- If your child must be accompanied by an adult we ask that *only 1 person enter with the patient*.
- If you have other small children in the car, we are happy to get the patient to and from the car as needed.

The second notable change is that in order to follow the current CDC guidelines you will notice that our office staff are *wearing face masks*.

- We also ask that *the patient and any guardian* who enters our office please wear a face mask.
- If you would like more information: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>

Finally, in order to follow the CDC guidelines we will be taking the temperature of all patients and guardians who enter the building. *You must be fever free for 7 days prior to your appointment*.

If you or a family member are sick or has tested positive for COVID-19, please contact our office to reschedule your appointment. In order to protect our staff and patients, we will not treat anyone who presents with symptoms of being ill.

We care about those who are high-risk for COVID-19. If you let us know when scheduling your appointment we will try to find the best time to suit your needs.

We can not wait to see you at your appointment and I can not express how much we appreciate your efforts to follow these guidelines. Your safety and health is very important to us. If you have any questions please do not hesitate to call us at **985-626-5568**.

Sincerely,

Katie Kimble Wonch, O.D.

